

WRITE YOUR OWN DEBTS LETTERS, FROM INSIDE ROCKET!

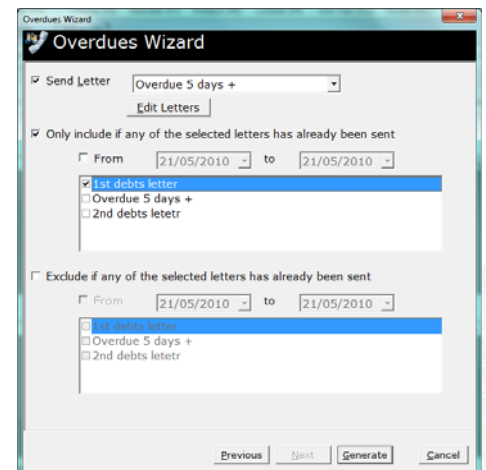
Integrated Letters Module lets you do it yourself - with unlimited letter templates!

NOW ROCKET makes it even easier for you to get out overdue letters to those persistent late renters or to chase debts yourself before handing them to a debt collection agency.

Its brand new, upgraded Integrated Letters Module operates directly from inside **ROCKET**, giving you an easy and integrated way to write letters chasing money owed or late items using the member and financial data stored in the software. And, its unlimited templates feature means you can have as many different letters as you want!

Features include:

- Letters can be set up for overdues, debts owed, as a statement or a plain letter
- Choose who gets the letter from within **ROCKET**'s powerful debts and overdues or members' marketing reporting systems
- You are totally in control of what you say in the letters
- Attach your logo, and print in colour or black and white. No need to use expensive letterheads. Designed to fit in window-faced envelopes
- Include or exclude members based on previous letters you have sent
- Auto-add a tag/note to the member's file when the letter is produced
- Overdues letters auto-update **ROCKET**'s Chasings feature with a response and date/time stamp
- Mailing list shown on screen prior to printing, to allow you to select or de-select members
- Can bulk change the Member Status and Category of the members when using debts and overdues letters




Include or exclude members based on previous letters you have sent them

SEE WHAT THE LETTERS LOOK LIKE



*Now, debts letters are just so easy -
you choose the words, ROCKET
works out the financial bits!*

Sample letters only



My DVD Store
123 Miller Street
Castle Hill NSW 2154
Tel: 9634 8900

Angela Dunlop
127 Darling St
BALMORAL VIC 3407

Friendly reminder

Member Code: 123456

Dear Angela

We have tried to reach you by telephone, to remind you that the following item(s) you rented are now beyond the due date.

Unfortunately the items listed below are still outstanding.


Description	Date Hired	Date Due	Days Late	Fees to date
Duck Tales Vol 01	14-Jul-2010	21-Jul-2010	9	\$5.00
Harry Potter - & the chamber of secrets	14-Jul-2010	15-Jul-2010	15	\$97.50
Princess Bride	14-Jul-2010	21-Jul-2010	9	\$5.00
Total				\$107.50

We hope that you have time today to return the overdue rental item(s) so that no additional fees are charged to your account. We feel it is fair to remind you that you are responsible for all extended viewing fees incurred on your account.

We appreciate your business and we look forward to seeing you at our store today. For your convenience we also have an after hours return chute.

If you would like to discuss this matter please do not hesitate to call the store.

Sincerely
Store Management



My DVD Store
123 Miller Street
Castle Hill NSW 2154
Tel: 9634 8900

Murray J Phillips
339 Gladstone Rd
CASTLE HILL NSW 2154

First Debts reminder

Member Code: 18934561

Dear Murray J

Thank you for your recent rentals with My DVD Store Castle Hill. As a result of some of the rental items being returned beyond their due date, an extended viewing fee has been added to your account.

Presently you have an outstanding balance made up of:

Date Incurred	Description	Details	Days Late	Orig. Charge	Paid to date	Balance date
09-Sep-2008	Undercover Kids (2004)	EXTENDED FEE	29	\$12.45	\$0.00	\$12.45
09-Sep-2008	SIMPSONS - THE MOVIE	EXTENDED FEE	29	\$12.45	\$0.00	\$12.45
Total						\$24.90

We bring this friendly reminder to your attention so that you might contact us within the next ten (10) days to clear up your account.

If for some reason your records do not agree with ours, please contact us.

We appreciate your business and would like to continue serving you as a My DVD Store Castle Hill member.

Sincerely
Store Management

**Make life easy for yourself -
get started RIGHT NOW!**

Call us on +612 9634 8900
or email sales@rocketrental.com



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