



# UPGRADE NOTES

## Version 3.05 - February 2015

### LATEST CHANGES

#### RETURNING OPERATOR CODE

- The operator who returned an item has been added to the *Members History* screen, and is shown beside the return date.

The *Previous Hiring* view on a Product and Volume also has the operator noted.

**NOTE:** Where *Bulk Returns* is used to return items, and this screen is kept open all day, **ROCKET** will take the last operator who logged on, *which may not be accurate*.

#### SEEN BEFORE CHECK

- **ROCKET** now checks the spelling of an item rather than the format, and searches across all formats to see if that movie has been hired before. However, the spelling of the DVD and Blu-ray Product master must be exactly the same for **ROCKET** to find a match.

#### LOYALTY POINTS TABLE

- The Loyalty Points earnings table has been expanded to allow you to award different points depending on the type of transaction.
- You can now award points for Rental, Sales and Ex-rentals of the same *product type* at a different rate.

## PRODUCT INFORMATION LISTING

- You can now ask for a listing of products that do *not* have any available volumes, or, only show Products that *do* have available volumes. Copies that are marked as Sold/Damaged/Lost/Stolen, etc are classified as *Unavailable*.

## SECURITY SETTINGS

- New security levels have been added for *Scheduled Tasks*, *Messages* and *Letter Templates*. These can be found in *Admin/Rocket System/Options/Security Settings*. They have been added to the Admin section and are numbered starting with 5600.

## DUPLICATE MEMBERS CHECK ON JOIN UP

- We have added the Member's ID as another item to be checked during join up. If a duplicate of the Member ID is found, **ROCKET** will show as a match regardless of any other details.

## RE-RENTS

- Re-rents from Chasings or the Member File are now treated as one transaction rather than one transaction per volume.

## DATA COMMUNICATIONS MODULE

- The *Scheduled Task* now has the ability to select specific dates (rather than a range) when re-sending missed files.

## MULTI-STORE

- A large number of changes have been made to this special version of **ROCKET** to give the owner more control over what is sent/reported for each store on the network.

## KIOSKS (ROCKET SERVER)

- Numerous changes have been made to this version to allow owners to group their kiosks into *Ownership Groups*. This protects kiosk owners from unwittingly sharing or changing the wrong data. All kiosks on the **ROCKET** server have been updated.

# MAJOR ENHANCEMENTS IN VERSION 3.04 THAT YOU MAY HAVE MISSED

## PROMOTIONS OVERHAUL

To cater for stores joining **ROCKET** which have previously used a myriad of different promotions/deals, we made major changes to the Promotions area.

## ADVANCED AUTO MATCHING

- This feature allows **ROCKET** to auto match promotions by calculating, where possible, the best deal for the customer. As items are scanned into the transaction screen, and deals are matched, if more items are added **ROCKET** will check if there is a better deal/cheaper deal, and if so will re-match. We call this *Advanced Auto Matching*. Deals are no longer locked.

The original auto function is still available and is called *Auto Matching*. Using this method, deals are still locked as they are matched and will need to be cancelled if another deal is required.

## VOUCHER CODES

- To alleviate the need for dummy products to be used in Promos, we have also changed the way the *Voucher Required* field works.

If this field in the Promotion set up is used, no dummy product triggers need to be added or stock receipted or "sold" and the voucher code can be scanned/typed into the transaction grid and will then match the deal.

**NOTE:** This voucher cannot have a number that is used anywhere else in **ROCKET**. Eg, as a Product.

- This works only if *Advanced Auto Matching* is turned on. If you continue to use *Auto Matching* then a *Voucher Required* box will pop up and allow you to scan/type the voucher before continuing. With this style of voucher, a line above the transaction grid will show the vouchers used and the number of times for each one.

## HAPPY HOUR

- With a new time range restriction feature, you can now set up a “Happy Hour” promotion. You can tell **ROCKET**, say, that every Wednesday and Thursday between 4pm and 6pm, new release movies are 50% off.

## SUGGESTED DEALS

- We’ve also added a *Suggested Deals* box on the Transaction screen. To use this, you need to turn on *Advanced Auto Matching*.

This box will show up to three deals that are one item away from being matched in the current transaction. Each Promotion now has a tick box on the front page that allows you to *Include in Suggested deals*. Thus, you can get your staff to push certain deals as desired.

## MAX PER DAY

- We’ve added a new restriction on Promotions - *Maximum usage per Member per Day*.

## OTHER NEW FEATURES.....

### MANUALLY ADD A DEBT

- For those times when you need to add a charge to a member’s account (say, a one off replacement or damage fee), we’ve added the ability to add a *Manual Debt*.
- Nothing needs to be “sold” to add this amount.
- To add a debt, go to the *Member’s File*, then the *Debts* tab, and click on the button at the top right (*Add Debt*). Enter the amount and a reason

This debt is treated as an overdue-style fee and is not treated as income until paid. Once paid it’s added to *Extended Fees Paid* on that day’s reports.

## PRODUCT & VOLUMES ALERT TYPES

- When adding alerts to *Products* or *Volumes* you can now choose whether to see the alert *Always* or in *Hires* or in *Returns only*. This is called the *Alert Type*. The new function will assist operators to remember to change the price stickers when marked down volumes come through the returns screen.
- This choice is also available in *Bulk Edit Products* and *Bulk Edit Volumes*.

## SCHEDULED TASKS

- Added a new task, *System Checkup*, which runs an SQL database integrity check and notifies whether there is a problem with the database.
- All out of hours *Scheduled Tasks* (such as *Auto Shrink*, *Re-index*, *Backup*, etc) now have the ability to SMS and/or email an off-site operator if the task does or doesn't run.

## PUT AWAY STATUS

- When a reserved item is returned in *Bulk Returns* and you answer *Yes* to *Mark as Put Away?* **ROCKET** changes the volume's **status** to *Put away*. Searches in F6 or F8 will therefore show the real availability.  
The new status can also be used to individually mark a volume from the *Volume File* and *Bulk Edit Volume*.

## REPORTS

### MEMBER SELECT

- You can now use this report to select members who used a particular promo/s for a particular date range.
- We've also added the ability to include or exclude members based on their debt range.

### EXPORT TO PDF

- All major reports can now be printed to PDF.

### MEMBERS DEBTS REPORT

- We've changed the criteria for printing payments made to include those against *All Debts*, *Unpaid Debts only*, *Fully Paid Debts only*.

### LATE LIST

- When printed in Member order, we now show the categories of the Late movie.

## PROMOTIONS LISTING

- When printing a list of your promos from within the **ROCKET** Admin report you can now choose to print only the active promos.

## LOS REPORT

- We added a new column to this report called *EXR Sales last week*: it is alongside the *Unsold EXR* column, and it helps you decide whether to mark down the ex-rental price.



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